



State of Wisconsin

oci.wi.gov

Office of the Commissioner of Insurance

Learning about the Office of the Commissioner of Insurance on the World Wide Web

(OCI's on-line tool for you to get more information about Wisconsin insurance regulation and how it affects you)

Insurance can be an important part of your financial security. It can also be both reassuring and confusing at times.

Insurance companies and insurance agents can provide you with good advice and sound information. In order to better understand your insurance needs, options, and decisions you need as much information as you can get.

The Office of the Commissioner of Insurance (OCI), through our enforcement of the insurance laws, protects you in many unseen ways:

- ☐ Insurance companies must meet financial solvency requirements so that when you file a claim with your insurance company it has the resources to pay it.
- ☐ Insurance agents must complete prelicensing and continuing education requirements so that they can provide current and accurate information regarding your insurance needs.
- ☐ OCI investigates and processes consumer complaints against agents and insurance companies and attempts to bring the matter to a fair and reasonable conclusion.

OCI is committed to protecting you not only by setting standards for insurance companies and agents and enforcing the insurance laws but also by providing you with information.

OCI offers a variety of consumer information services, including:

- ☐ An information and complaints telephone helpline to answer your insurance-related questions and assist you if you have a problem with an insurance company or agent;
- ☐ Consumers' guides and fact sheets on most insurance topics to help you understand the terminology, requirements, and options affecting your insurance purchasing decision(s); and,
- ☐ Experts in insurance issues to speak at your community function.

Technological improvements now allow you to get that information faster.

Internet technology allows you information access whenever you desire. You set the hours and you determine the length of the "visit."

As the link to the largest information resource in *(and for)* the world, the Internet includes electronic mail, news groups, servers, and the World Wide Web (Web).

OCI's mission is "to lead the way in informing and protecting the public and responding to its insurance needs." In an effort to fulfill this mission, OCI has redesigned its current Web site to make the information more readily available. Many new features have been developed to make this possible including a Site Index and a Quick Links section which includes a link to a new "What's New" page. Pages devoted to information for agents, companies, consumers, department overview and forms are also available.

The Web provides a unique avenue through which we can fulfill a part of our mission and you can get the information you need about OCI, insurance regulation, and the Wisconsin insurance market.

The OCI Web site provides:

- ☐ [Administrative Actions](#)
- ☐ [Agent/Agency Lookup](#)
- ☐ [Biographical Information on Insurance Commissioner](#)
- ☐ [Bulletins to Insurers](#)
- ☐ [Company Lookup](#)
- ☐ [Department Overview](#)
- ☐ [E-Mail Addresses](#)
- ☐ [Employment Opportunities at OCI](#)
- ☐ [Financial Examination Reports](#)
- ☐ [Insurance Coverage Information for Small Employers](#)
- ☐ [Links of Interest](#)
- ☐ [Local Government Property Insurance Fund Information](#)
- ☐ [Market Conduct Examination Reports](#)
- ☐ [News Articles](#)
- ☐ [OCI Forms](#)
- ☐ [Patients Compensation Fund Information](#)
- ☐ [Press Releases](#)
- ☐ [Registered Agents for Service of Process](#)
- ☐ [Request for OCI Speaker Form](#)
- ☐ [Rule-making Information](#)
- ☐ [Senior Issues](#)
- ☐ [Site Index](#)
- ☐ [Social/Financial Impact Studies](#)
- ☐ [State Life Insurance Fund Information](#)
- ☐ [Toll-Free Numbers/Mailing Addresses](#)
- ☐ [Weekly Open Meeting Notice](#)
- ☐ [Wisconsin Insurance News](#)
- ☐ [Wisconsin Insurance Report](#)
- ☐ [Worker's Compensation Insurance Information](#)
- ☐ [Information for Agents:](#)
 - [On-Line Address Change](#)
 - [Acceptable Surplus Lines Insurers](#)
 - [Agent Licensing and Continuing Education Information](#)
 - [Intermediary's Guide to Wisconsin Insurance Law](#)

- Licensing Information
- Residency Information

☐ [Information for Insurance Companies:](#)

- Annual Statement Packets
- Application for Licensure
- HMO Information
- Independent Review Organization – Application for Certification
- Insurance Company Mergers, Acquisitions and Conversions
- Policy Form and Rate Filings
- Unauthorized Insurers

☐ [Information for Consumers:](#)

- On-Line OCI Publications
- Details about How to File an Insurance Complaint and On-Line Complaint Form
- Frequently Asked Questions
- Information about Wisconsin's Health Maintenance Organizations

We will continually update the current information, add new elements, and develop the site to meet your information needs.

Before you begin your search, take note that the OCI home site supports "level three standards," which include, for instance, support for hyper text markup language tables. If your navigator doesn't support level three standards, you may experience problems viewing some of the more detailed data. If that happens, contact the office and arrange for printed materials to be mailed.

Feedback is essential to the continued development of the site.

OCI's Web site is intended as another tool for you to use in getting information about how insurance affects you. The site allows you to learn about OCI outside of normal business hours so that you can interact with the office more efficiently *during* normal business hours.

Questions, comments, or information requests should be directed to:

Office of the Commissioner of Insurance

Mail

P.O. Box 7873
Madison, WI 53707-7873

Telephone

(608) 267-9336
800-236-8517 (statewide)

Electronic Mail

information@oci.state.wi.us
(please indicate your name,
phone number, and e-mail address)